

Pothole Hotline Returns to Orland Park Report By Phone or On-Line

ORLAND PARK, IL - Motorists in the Village of Orland Park can again join forces with village's Public Works Department to have potholes repaired.

The village's Pothole Hotline invites drivers to call in or report pothole locations on-line.

"The phone calls and on-line reports help our Public Works crews," said Orland Park Mayor Dan McLaughlin. "We have more than 300 miles of roads in the village and our staff may not know about a problem unless it's reported," the mayor noted.

Orland Park's Pothole Hotline debuted in 2009, enabling those who travel through the village to quickly report areas needing repair.

"During its first year, more than 240 potholes were reported, nearly 80% of which were in the village," O'Halloran explained. "This made the repairs quicker and easier as our crews knew exactly where to go because of motorists calling in with the information," he added.

Potholes are common in areas known for ice, snow and below freezing temperatures. The freezing and thawing cycles allow moisture to seep into voids in the road surface, causing the road to crumble.

To report a pothole in the Village of Orland Park, drivers may call 708/403-5010 or sign onto the village's website at www.orland-park.il.us. A link to the Public Works Department's pothole reporting option appears on the opening page. Callers are asked to give their names, addresses and phone numbers as well as the locations of the potholes, including the nearest cross streets.

Trustee Bernie Murphy, who chairs the village's Public Works and Engineering Committee, noted, "If the pothole isn't within the village's jurisdiction, Public Works staff will notify the responsible agency --- Orland or Palos Township, Cook or Will County or the State of Illinois. We'll also get back to the callers, letting them know that their report has been forwarded."

Potholes in the village are filled by the Streets Division of the Public Works Department. "Weather permitting, we're planning a one business day turn around," said Public Works Director Ed Wilmes.

"If our crews aren't able to repair a hole within one business day, our staff will call the reporting motorist to let them know the status of the repairs," Wilmes said.

"With the community's help, village crews can again stay on top of pothole locations and quickly repair them," the mayor added.