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## Village of Orland Park to Host First Ever Telephone Town Hall Meeting

VILLAGE OF ORLAND PARK



The Village of Orland Park will host its first-ever telephone town hall meeting Thursday, September 10 from 7 p.m. to 8 p.m. The hour-long meeting takes place over the telephone and will include updates on the Illinois Department of Transportation LaGrange Road Improvement Project and the village's Road Improvement Program.

"We know that residents want to know what is happening with IDOT's work on LaGrange Road or projects in their neighborhoods, but they may not have the time or be able to attend village board meetings," said Mayor Dan McLaughlin. "Our hope is to make village government more accessible to residents, enabling them to ask their questions in a timely and organized way by participating from a place that feels comfortable – their home telephone."

Almost 20,000 residents will receive a pre-recorded call from the mayor to their land line telephones a few minutes before the start of the meeting, inviting them to stay on the line to participate. Residents with questions specific to the night's topics can press the number zero to speak to a call screener before being entered into a question queue.

Callers will be answered live, in order of when their calls are received similar to a call-in radio talk show. Any caller unable to get through in the hour will receive a personal reply within the week. For questions unrelated to the night's topics, residents are encouraged to stay on the line after the meeting and leave a message, along with their name and phone number.

"We hope that this virtual meeting format will engage residents and answer questions about the road construction and improvements, and answer other questions they may have," the mayor added.

Residents without a land line telephone can participate in the meeting by calling 708-568-1088 at 7 p.m. on Thursday, September 10.

"The telephone town hall meeting is designed to address key concerns in the community, provide accurate information and minimize misinformation that may circulate regarding village operations," said Village Trustee James Dodge. "Based on participation and feedback, the village may incorporate a virtual telephone town hall meeting once a quarter."

McLaughlin, Dodge, Village Manager Paul Grimes, Transportation Engineering Manager Kurt Corrigan and Director of Infrastructure Maintenance John Ingram will be present for the virtual meeting.

For more information, contact the Village of Orland Park Office of Public Information at (708) 403-6150.