



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Orland Park, IL

Comparisons by Demographic Subgroups

2016



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# Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by survey questions D6 (number of years lived in Orland Park), D10 (presence of children 17 or under in household), D12 (annual household income) and D15 (age of respondent).

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus four percentage points around any given percent reported for the entire sample (514 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- In Community Characteristics residents who were aged 18-34 tended to give higher marks to Orland Park as a place to live, their neighborhood as a place to live or Orland Park as a place to raise children when compared to their counterparts. Participants who had lived in Orland Park for less than ten years also tended to give higher ratings for Orland Park as a place to live or raise children than their counterparts. When looking at Mobility, households with an annual income between \$50,000 to \$99,999 or residents who were aged over 55 tended to give more positive ratings than their counterparts for ease of travel by bicycle in Orland Park, ease of walking in Orland Park or the availability of paths and walking trails.
- Within Governance, households with an annual income under \$49,999 tended to give lower ratings for Natural Environment than their counterparts. In Education and Enrichment participants who had children in the household or households with an income between \$50,000 and \$99,999 tended to give higher ratings than their counterparts, while residents aged between 18 to 34 tended to give higher ratings to public library services and tended to give lower ratings to Village-sponsored special events than residents 35 or older.
- When looking at rates of Participation, residents who had lived in Orland Park less than ten years or households with children tended to report higher rates within the face of Recreation and Wellness than those who had lived in Orland Park longer or did not have children in their homes.
- When asked about Orland Park’s investment in open lands residents who had lived in Orland Park for over twenty years indicated less support, while households with children under 17 or adults aged 35-54 tended to give higher support when compared to their counterparts.
- Adults aged 18-34 tended to give higher ratings than adults in the older groups for the job that Orland Park does at being proactive and responsible for the continued growth and development of the community that results in improving quality of life for residents and businesses.
- In looking at the priorities for Orland Park, participants who had lived in Orland Park more than 20 years, households without children, households with an annual income below \$49,999 a year or adults older than 55 all indicated higher support for adjusting new and existing services to address Orland Park’s aging population when compared to their counterparts.
- In asking residents to cite the information sources for the Village, adults over 55 tended to favor the Village newsletter, local cable channel (channel 4) or phone (Code Red) while adults younger than 34 favored internet blogs when compared to other aged adults. Adults younger than 54 tended to favor the Village website when compared to adults over 55. Residents aged 35-54 cited preference for social media when compared to other age groups.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
The overall quality of life in Orland Park	93%	92%	88%	89%	94%	93%	95%	86%	95%	90%	90%	91%
Overall image or reputation of Orland Park	85%	89%	84%	84%	89%	91%	89%	81%	83%	84%	89%	86%
Orland Park as a place to live	98%	95%	92%	95%	94%	95%	97%	93%	100%	92%	94%	95%
Your neighborhood as a place to live	96%	92%	91%	92%	93%	90%	95%	93%	100%	90%	92%	93%
Orland Park as a place to raise children	99%	93%	91%	91%	97%	94%	95%	92%	100%	92%	92%	94%
Orland Park as a place to retire	66%	66%	67%	69%	61%	72%	67%	59%	60%	61%	72%	66%
Overall appearance of Orland Park	87%	89%	82%	84%	89%	90%	95%	80%	90%	83%	87%	86%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall feeling of safety in Orland Park	89%	90%	89%	89%	91%	92%	89%	90%	85%	92%	91%	90%
In your neighborhood during the day	97%	98%	98%	97%	98%	98%	96%	97%	100%	96%	97%	97%
In Orland Park's downtown/commercial area during the day	88%	92%	88%	87%	94%	94%	88%	90%	87%	91%	89%	89%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall ease of getting to the places you usually have to visit	67%	72%	66%	67%	69%	73%	67%	63%	68%	66%	70%	68%
Traffic flow on major streets	34%	37%	38%	37%	36%	43%	43%	27%	26%	35%	42%	36%
Ease of public parking	73%	74%	71%	69%	79%	68%	79%	73%	66%	82%	69%	72%
Ease of travel by car in Orland Park	52%	54%	55%	55%	53%	65%	57%	47%	59%	49%	56%	54%
Ease of travel by public transportation in Orland Park	51%	39%	41%	45%	35%	43%	53%	37%	38%	40%	44%	42%
Ease of travel by bicycle in Orland Park	53%	49%	55%	54%	48%	57%	68%	44%	37%	51%	62%	52%
Ease of walking in Orland Park	58%	58%	66%	68%	50%	63%	70%	55%	42%	60%	71%	61%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Availability of paths and walking trails	73%	75%	80%	80%	69%	74%	87%	72%	73%	71%	83%	76%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Quality of overall natural environment in Orland Park	88%	83%	85%	83%	91%	91%	92%	77%	89%	82%	87%	85%
Air quality	90%	86%	82%	85%	88%	77%	91%	86%	88%	85%	85%	86%
Cleanliness of Orland Park	88%	89%	81%	86%	83%	86%	89%	85%	85%	83%	88%	85%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall "built environment" of Orland Park (including overall design, buildings, parks and transportation systems)	81%	81%	79%	78%	85%	90%	83%	74%	89%	75%	81%	80%
Public places where people want to spend time	78%	77%	70%	76%	72%	79%	77%	72%	66%	75%	79%	75%
Variety of housing options	77%	80%	82%	80%	81%	81%	84%	81%	80%	81%	80%	80%
Availability of affordable quality housing	53%	61%	64%	66%	51%	62%	63%	59%	54%	58%	65%	61%
Overall quality of new development in Orland Park	81%	79%	74%	75%	83%	82%	78%	73%	86%	74%	76%	78%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall economic health of Orland Park	86%	89%	83%	83%	91%	87%	84%	86%	83%	88%	85%	86%
Orland Park as a place to work	74%	74%	69%	74%	67%	79%	75%	65%	69%	67%	78%	72%
Orland Park as a place to visit	79%	86%	80%	83%	77%	85%	85%	74%	87%	77%	82%	81%
Employment opportunities	72%	52%	46%	51%	60%	55%	58%	51%	69%	50%	51%	54%
Shopping opportunities	92%	92%	93%	92%	93%	95%	94%	91%	95%	92%	92%	92%
Cost of living in Orland Park	51%	47%	51%	51%	47%	50%	50%	49%	51%	47%	53%	50%
Overall quality of business and service	85%	82%	83%	84%	82%	81%	86%	83%	88%	80%	85%	84%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
establishments in Orland Park												
Vibrant downtown/commercial area	62%	60%	59%	62%	56%	71%	62%	48%	59%	52%	67%	59%

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Health and wellness opportunities in Orland Park	83%	86%	86%	86%	85%	89%	91%	81%	81%	86%	87%	85%
Fitness opportunities (including exercise classes and paths or trails, etc.)	84%	91%	85%	85%	91%	83%	87%	89%	96%	89%	82%	86%
Recreational opportunities	84%	90%	85%	88%	85%	88%	89%	84%	90%	86%	86%	87%
Availability of affordable quality food	84%	90%	86%	85%	91%	85%	87%	89%	96%	84%	86%	87%
Availability of affordable quality health care	79%	81%	80%	82%	78%	76%	84%	80%	77%	74%	86%	80%
Availability of preventive health services	85%	83%	83%	82%	87%	80%	89%	82%	89%	80%	84%	84%
Availability of affordable quality mental health care	70%	64%	69%	69%	65%	59%	76%	65%	82%	58%	67%	68%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall opportunities for education and enrichment	87%	80%	80%	82%	82%	83%	82%	81%	74%	81%	87%	82%
Availability of affordable quality child care/preschool	87%	79%	84%	82%	83%	81%	85%	83%	73%	88%	84%	83%
K-12 education (School Board)	96%	87%	85%	87%	90%	91%	91%	87%	100%	89%	83%	88%
Adult educational opportunities	82%	71%	75%	73%	83%	74%	80%	72%	84%	76%	73%	75%
Opportunities to attend cultural/arts/music activities	72%	69%	69%	68%	73%	71%	74%	65%	69%	70%	69%	70%
Opportunities to participate in religious or spiritual events and activities	78%	85%	85%	85%	79%	79%	87%	85%	65%	87%	88%	83%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Opportunities to participate in social events and activities	77%	77%	73%	75%	77%	83%	79%	69%	88%	70%	76%	76%
Opportunities to volunteer	84%	74%	76%	75%	84%	72%	85%	74%	79%	74%	80%	78%
Opportunities to participate in community matters	77%	70%	68%	68%	76%	69%	76%	70%	73%	68%	73%	71%
Openness and acceptance of the community toward people of diverse backgrounds	78%	66%	71%	72%	69%	76%	73%	67%	85%	61%	74%	71%
Neighborliness of residents in Orland Park	70%	71%	70%	70%	72%	71%	78%	64%	74%	65%	73%	70%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
The Village of Orland Park	95%	92%	84%	88%	94%	94%	91%	88%	96%	86%	90%	90%
The value of services for the taxes paid to Orland Park	61%	62%	69%	67%	61%	67%	65%	63%	50%	60%	75%	65%
The overall direction that Orland Park is taking	87%	71%	77%	77%	79%	81%	78%	78%	81%	76%	78%	78%
The job Orland Park government does at welcoming citizen involvement	66%	63%	70%	67%	65%	74%	71%	60%	58%	62%	74%	67%
Overall confidence in Orland Park government	73%	68%	74%	72%	72%	77%	72%	71%	66%	67%	78%	72%
Generally acting in the best interest of the community	82%	67%	76%	72%	80%	75%	81%	72%	70%	72%	78%	74%
Being honest	75%	67%	75%	72%	72%	78%	77%	68%	75%	67%	76%	72%
Treating all residents fairly	75%	68%	74%	71%	75%	72%	76%	71%	61%	74%	76%	72%
Overall customer service by Orland Park employees (police, receptionists, planners, etc.)	94%	85%	83%	85%	89%	78%	92%	86%	82%	85%	89%	87%
The Federal Government	25%	35%	43%	37%	32%	38%	43%	26%	31%	26%	45%	35%
The State Government	19%	27%	33%	30%	21%	33%	27%	21%	21%	24%	32%	27%
Cook County Government	21%	32%	35%	34%	23%	42%	28%	22%	36%	22%	34%	30%

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Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Police services	90%	92%	95%	93%	90%	97%	97%	88%	85%	93%	95%	92%
Fire services (Fire Protection District)	97%	98%	94%	95%	98%	97%	99%	92%	96%	95%	97%	96%
Ambulance or emergency medical services (Fire Protection District)	96%	99%	96%	98%	95%	98%	99%	93%	100%	94%	98%	97%
Crime prevention	81%	85%	91%	86%	87%	87%	85%	86%	68%	90%	91%	86%
Fire prevention and education (Fire Protection District)	92%	95%	93%	93%	95%	96%	95%	91%	92%	93%	94%	93%
Animal control	88%	89%	79%	83%	85%	80%	85%	84%	93%	81%	82%	84%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	81%	88%	75%	83%	78%	83%	85%	77%	85%	78%	82%	81%
Municipal courts	85%	84%	69%	74%	87%	74%	84%	76%	100%	72%	74%	79%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Traffic enforcement	66%	71%	74%	73%	67%	68%	75%	71%	54%	73%	77%	71%
Street repair	50%	48%	50%	52%	43%	50%	50%	50%	37%	51%	54%	49%
Street cleaning	69%	65%	63%	65%	64%	73%	67%	61%	68%	64%	65%	65%
Street lighting	71%	70%	73%	71%	72%	75%	77%	69%	69%	69%	74%	71%
Snow removal	84%	71%	80%	78%	78%	77%	85%	74%	84%	69%	83%	78%
Sidewalk maintenance	79%	68%	63%	67%	74%	71%	77%	64%	81%	65%	67%	69%
Traffic signal timing	62%	56%	63%	56%	67%	62%	67%	57%	65%	56%	61%	60%
Bus or transit services	79%	56%	59%	60%	66%	64%	75%	53%	38%	65%	67%	62%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Garbage collection	95%	85%	92%	89%	93%	83%	93%	95%	86%	93%	90%	90%
Recycling	94%	83%	93%	88%	93%	79%	93%	94%	87%	93%	87%	90%
Yard waste pick-up	96%	79%	92%	89%	88%	80%	91%	93%	82%	92%	88%	89%
Drinking water	88%	88%	86%	87%	88%	80%	97%	85%	88%	85%	90%	88%
Preservation of natural areas such as	86%	84%	82%	83%	86%	75%	88%	87%	72%	88%	85%	83%

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Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
open space, farmlands and greenbelts												
Orland Park open space	87%	79%	79%	79%	86%	69%	88%	87%	75%	83%	84%	81%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Storm drainage	75%	79%	76%	78%	75%	75%	77%	79%	93%	71%	76%	77%
Sewer services	81%	92%	85%	87%	85%	87%	91%	82%	93%	81%	88%	86%
Power (electric and/or gas) utility (utility companies)	81%	83%	88%	87%	81%	79%	93%	84%	83%	82%	88%	84%
Land use, planning and zoning	74%	79%	73%	73%	80%	74%	81%	70%	75%	72%	79%	75%
Code enforcement (weeds, abandoned buildings, etc.)	75%	79%	66%	71%	78%	77%	75%	67%	67%	71%	77%	73%
Cable television	65%	72%	58%	68%	59%	70%	69%	59%	83%	60%	63%	65%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Economic development	82%	80%	80%	78%	84%	79%	84%	76%	76%	78%	84%	80%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Village parks	96%	96%	89%	91%	97%	93%	96%	93%	100%	91%	92%	93%
Recreation programs or classes	97%	95%	88%	91%	96%	91%	97%	90%	100%	91%	91%	93%
Recreation centers or facilities	93%	92%	87%	88%	95%	91%	95%	86%	96%	87%	90%	90%
Health services	85%	89%	85%	89%	82%	90%	89%	82%	83%	86%	88%	86%
Services to seniors	86%	81%	84%	82%	86%	82%	94%	76%	78%	88%	83%	83%



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Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Public library services (Library Board)	94%	92%	89%	89%	97%	93%	94%	89%	100%	91%	89%	91%
Village-sponsored special events	86%	78%	83%	79%	88%	82%	90%	78%	72%	84%	85%	82%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Public information services	93%	87%	82%	83%	95%	89%	92%	82%	93%	85%	85%	87%
Being transparent with information	68%	65%	69%	67%	67%	72%	74%	61%	59%	67%	71%	67%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Sense of community	73%	71%	73%	74%	71%	81%	76%	67%	78%	66%	76%	73%
Recommend living in Orland Park to someone who asks	94%	90%	87%	91%	88%	89%	93%	88%	87%	89%	93%	90%
Remain in Orland Park for the next five years	84%	89%	85%	86%	86%	85%	89%	85%	83%	86%	88%	86%
Contacted the Village of Orland Park (in-person, phone, email or web) for help or information	57%	58%	54%	60%	49%	57%	59%	53%	56%	51%	60%	56%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Was NOT the victim of a crime	94%	90%	94%	91%	97%	91%	95%	90%	92%	92%	93%	93%
Did NOT report a crime	81%	82%	86%	85%	81%	83%	87%	83%	76%	81%	87%	83%
Stocked supplies in preparation for an emergency	14%	24%	36%	31%	16%	32%	25%	20%	20%	21%	32%	26%

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Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Walked or biked instead of driving	49%	49%	48%	44%	61%	50%	50%	48%	61%	55%	39%	49%
Carpooled with other adults or children instead of driving alone	33%	35%	29%	26%	45%	27%	32%	39%	30%	42%	26%	32%
Used bus, rail or other public transportation instead of driving	19%	27%	19%	26%	14%	24%	16%	28%	23%	22%	22%	21%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Recycle at home	80%	87%	96%	88%	89%	84%	93%	89%	78%	92%	91%	89%
Made efforts to make your home more energy efficient	83%	85%	85%	87%	79%	84%	85%	85%	80%	84%	87%	85%
Made efforts to conserve water	80%	86%	91%	88%	84%	95%	82%	84%	82%	82%	91%	86%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
NOT under housing cost stress	60%	63%	68%	64%	65%	36%	50%	92%	57%	69%	64%	64%
Did NOT observe a code violation	75%	69%	61%	66%	69%	69%	62%	70%	72%	68%	64%	67%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Purchase goods or services from a business located in Orland Park	98%	96%	97%	96%	98%	93%	99%	98%	95%	98%	96%	97%
Economy will have positive impact on income	23%	14%	26%	20%	23%	19%	17%	27%	18%	27%	18%	21%
Work in Orland Park	21%	22%	18%	20%	21%	22%	23%	19%	27%	21%	17%	20%

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Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Used Orland Park recreation centers or their services	65%	67%	55%	57%	73%	53%	64%	65%	79%	65%	52%	62%
Visited a neighborhood park or Village park	84%	84%	71%	71%	95%	72%	76%	87%	92%	89%	66%	79%
Eat at least 5 portions of fruits and vegetables a day	91%	88%	78%	81%	91%	80%	87%	86%	90%	87%	81%	85%
Participate in moderate or vigorous physical activity	84%	86%	83%	84%	85%	81%	81%	89%	67%	95%	83%	84%
Reported being in "very good" or "excellent" health	61%	60%	63%	58%	67%	51%	56%	72%	51%	74%	54%	61%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Used Orland Park public libraries or their services	72%	74%	69%	66%	82%	69%	70%	75%	74%	80%	64%	71%
Participated in religious or spiritual activities in Orland Park	51%	52%	56%	55%	48%	50%	45%	59%	39%	52%	58%	53%
Attended a Village-sponsored event	58%	51%	52%	49%	61%	50%	52%	56%	57%	58%	47%	53%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Campaigned or advocated for an issue, cause or candidate	14%	13%	18%	17%	11%	17%	13%	19%	10%	15%	18%	16%
Contacted Orland Park elected officials (in-person, phone, email or web) to express your opinion	8%	14%	16%	15%	10%	12%	10%	14%	5%	15%	15%	13%
Volunteered your time to some group/activity in Orland Park	18%	24%	24%	21%	25%	24%	16%	25%	13%	26%	22%	22%
Participated in a club or civic group	15%	18%	23%	19%	19%	21%	15%	21%	13%	17%	23%	19%
Talked to or visited with your immediate neighbors	89%	96%	98%	96%	94%	96%	91%	99%	94%	93%	97%	95%
Done a favor for a neighbor	86%	93%	93%	93%	88%	90%	91%	94%	94%	87%	93%	91%
Attended a local public meeting	18%	22%	24%	23%	18%	20%	19%	24%	25%	17%	23%	21%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Read or watch local news (via television, paper, computer, etc.)	89%	93%	92%	94%	86%	91%	89%	94%	75%	94%	96%	92%
Vote in local elections	69%	86%	87%	85%	74%	72%	79%	87%	50%	85%	92%	82%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Overall feeling of safety in Orland Park	97%	90%	95%	95%	92%	85%	98%	95%	90%	96%	93%	94%
Overall ease of getting to the places you usually have to visit	90%	86%	90%	91%	84%	89%	90%	88%	91%	87%	90%	89%
Quality of overall natural environment in Orland Park	82%	80%	82%	82%	81%	78%	86%	80%	86%	80%	81%	82%
Overall "built environment" of Orland Park (including overall design, buildings, parks and transportation systems)	78%	81%	77%	77%	83%	73%	83%	76%	72%	81%	80%	79%
Health and wellness opportunities in Orland Park	77%	79%	81%	81%	75%	80%	83%	76%	71%	77%	85%	79%
Overall opportunities for education and enrichment	83%	77%	81%	78%	82%	80%	81%	78%	77%	78%	83%	80%
Overall economic health of Orland Park	97%	86%	90%	90%	92%	81%	94%	93%	84%	94%	91%	91%
Sense of community	87%	79%	83%	82%	85%	76%	84%	85%	75%	86%	83%	83%

Table 29: Investing in Open Lands

	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
The Village of Orland Park should continue to invest in Open Lands in addition to parks to ensure that acquired land is preserved for future generations:	99%	96%	89%	92%	98%	91%	97%	94%	91%	98%	92%	94%

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Table 30: Growth and Development of the Community

	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Please rate the job the Village of Orland Park does at being proactive and responsible for the continued growth and development of the community that results in improving quality of life for residents and businesses.	91%	88%	85%	88%	88%	89%	92%	85%	100%	81%	89%	88%

Table 31: Priorities for the Village

Please rate how important you think each of the following priorities should be to the Village of Orland Park over the next five years: (Percent rating as "Essential" or "Very important").	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Make annual investments in facilities and equipment for police and public works	79%	81%	82%	82%	77%	75%	78%	83%	66%	80%	88%	81%
Make annual investments in municipal infrastructure (e.g., roads, water and sewer)	97%	94%	95%	94%	97%	94%	96%	95%	92%	97%	95%	95%
Make annual investments in parks and recreation/cultural facilities	70%	78%	74%	70%	82%	74%	73%	76%	74%	78%	71%	74%
Preserve natural areas (including open spaces, wetlands and woodlands)	72%	77%	75%	73%	79%	72%	76%	75%	84%	75%	71%	75%
Adjust new and existing services to address Orland Park's aging population	69%	81%	84%	82%	71%	89%	77%	74%	74%	70%	88%	79%
Promote services and programs for seniors	61%	79%	78%	76%	68%	84%	70%	71%	62%	64%	85%	74%
Expand and enhance recreation programs	56%	70%	65%	62%	69%	69%	63%	62%	66%	64%	64%	64%
Expand and enhance cultural programs	42%	61%	53%	53%	52%	60%	47%	52%	51%	49%	57%	53%
Promote and maintain high quality development	74%	84%	80%	79%	81%	79%	76%	81%	74%	85%	79%	80%
Enhance and invest in community policing and public safety programs	80%	88%	88%	87%	81%	80%	86%	88%	76%	88%	88%	86%
Expand and invest in the Village's special events (e.g., concerts, festivals, etc.)	49%	59%	59%	56%	57%	57%	55%	55%	52%	58%	56%	56%
Other	55%	51%	52%	46%	65%	38%	51%	59%	55%	57%	48%	53%

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Table 32: Sources of Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village: (Percent rating as "Major source" or "Minor source").	Number of years in Orland Park			Children 17 or under in household		Annual household income			Age			Overall
	Less than 10 years	11-20 years	More than 20 years	No	Yes	Less than \$49,999	\$50,000 to \$99,999	More than \$100,000	18-34	35-54	55+	
Village newsletter	95%	93%	89%	93%	89%	99%	93%	86%	91%	87%	96%	91%
E-mails from the Village	81%	71%	74%	74%	78%	73%	72%	79%	76%	80%	71%	75%
Village website (www.orland-park.il.us)	88%	87%	83%	84%	90%	83%	84%	90%	93%	93%	77%	86%
Internet blogs	49%	51%	45%	46%	52%	56%	51%	39%	62%	46%	43%	48%
Local cable channel (channel 4)	43%	51%	60%	59%	40%	62%	59%	41%	47%	42%	63%	53%
Local media (e.g., Southtown Star, OP Prairie, OP Patch)	88%	95%	94%	93%	93%	95%	98%	89%	91%	93%	93%	93%
Social media (e.g., Facebook, Twitter, etc.)	55%	63%	55%	52%	68%	62%	57%	55%	61%	69%	47%	57%
Phone (Code Red)	77%	86%	83%	86%	76%	78%	83%	83%	62%	84%	90%	82%